

Diezel Warranty Claims

Term of warranty: 3 Years (90 days on vacuum tubes)

I) What our warranty covers:

The distributor of Diezel, 89407 Dillingen, Donaustrasse 5 ½, Germany, acting as a warrantor, extends a warranty covering defects in material or workmanship for a period of three years from the date of purchase in accordance with these warranty conditions for the first owner.

- 1. The warranty covers the remedy of defects found in material or workmanship at no charge. The warrantor reserves the right at his option to repair or replace the product. Replaced parts shall without exception become the property of the warrantor.*
- 2. Warranty claims shall be without exception asserted only by presenting the original purchase receipt with the exclusive warranty.*
- 3. The product shall be submitted without exception exclusively to the dealer from whom the product was purchased because solely this dealer is responsible for its further processing. If this is not possible, the customer should submit the warranty claim to the reseller in the country in which the product was purchased. At least contact Diezel directly.*
- 4. Under this warranty, the warrantor assumes no further liability and shall not be responsible for loss of revenue or profits resulting from the use or the malfunction of the product.*
- 5. If during an inspection of the product the authorized dealer, distributor, or warrantor finds that the defect is not covered by warranty or that the term of the warranty has expired, the customer is liable for the costs of inspection and repair.*
- 6. Shipping costs from the customer to the authorized dealer, distributor, or warrantor shall not be assumed. If a warranty claim is valid, the costs of return shipping to the customer shall be assumed.*

II) What voids the warranty:

- 1. The authorized dealer, distributor, or warrantor determines that the product has been damaged by improper or faulty handling, installation, transport, or service, failure to comply with the operating manual instructions, application errors, misuse, extraneous cause, or as the result of a repair or modification not carried out by the authorized dealer, distributor, or warrantor, or natural wear and tear. (e.g. vacuum tubes).*
- 2. Non-original parts and/or vacuum tubes have been installed in the device.*

With best regard, the Diezel Team